

NOTICE TO CLEAR WATER METER CUSTOMERS

RULES OF OWNERSHIP

Section 40-534 (b) of City of Janesville Ordinance states that the customer may install a clear water meter in an effort to reduce wastewater charges. Without the installation of the clear water meter, the wastewater charges will be based upon the flow measured by the Janesville Water Utility primary water meter. The following rules apply to customers of the Utility who elect to participate in this program.

TERMS AND DEFINITIONS

PRIMARY WATER METER: A water meter used to record the initial inflow of water into a building, premises or unit. The recorded flow is used to calculate water and wastewater flow charges.

CLEAR WATER METER: A water meter used to record water flows that do not enter the sanitary sewer system. Generally speaking, this would be for lawn sprinkling, garden watering, and other outside purposes. The recorded usage is subtracted from the primary water meter usage, which reduces the wastewater flow charges.

The term “meter” shall refer to the meter, the meter head and the reading transmitter.

RULES

Only property owners or their authorized representative can request the installation of a clear water meter. The Utility is not responsible for the notification of these rules to subsequent property owners should the property be sold, but the Utility will provide copies of the Rules when requested by the new owner.

The costs of the permit, any plumbing modifications necessary to meet the code connection requirement for the meter, the meter itself, and the installation fee are to be borne by the customer. The meter must be purchased from the Janesville Water Utility in order to qualify as an authorized clear water meter customer.

Labor, equipment, and material charges will be borne by the customer whenever the need for meter repair or a service call is requested by the customer.

No credit will be allowed for any water used while the meter is out for repair. The Utility will endeavor to reinstall the meter within ten (10) working days after removal; however, this is not a stipulated condition.

The customer is solely responsible for insuring that the clear water meter is recording and working properly. Upon watering, the customer can simply check the meter dial or numbers for movement. If the meter is not recording, you should stop watering and call the Service Department (755-3115) during regular office hours (Monday - Friday, 7:00 a.m. to 4:00 p.m.) to initiate a job order for the repair or replacement of the meter. The cost for a service call for the clear water meter will be billed to the property owner. The primary water meter usage and clear water meter usage are also indicated on the quarterly water and wastewater bill.

The Utility will be fair and reasonable with those customers using the clear water meter to reduce their wastewater charges.

These rules are subject to change and customers will be notified of those changes when they occur. Customers may call the Billing Office (755-3090) or the Service Department (755-3115) for assistance.

Rules are available at the following locations:

City of Janesville – City Hall
Water Utility Billing Office
18 North Jackson Street
Janesville, WI 53545

Janesville Water and Wastewater Utilities
123 East Delavan Drive
Janesville, WI 53546

It is recommended that the customer keep these rules for future reference.

JANESVILLE WATER AND WASTEWATER UTILITIES