Strategic Planning Community Forum (Edison) Notes

Date: April 2, 2014 **Time:** 7-8:30 PM

Location: Edison Middle School, Cafeteria

Meeting Objectives:

- To introduce the strategic planning process to the residents of Janesville
- To conduct an exercise identifying community priorities
- To share the City of Janesville's draft community vision statement and solicit feedback

Facilitator: Maxwell Gagin

Identifying Community Priorities Exercise

The facilitator distributed three Post-It Notes to participants and asked them to write down one community priority on each note. Below are the ideas generated by the group:

- Street repair
- Government funding
- Tax income
- Improve roads and streets
- Repair City streets
- Employment
- Relocate 4-H Fair grounds to allow more space and opportunities
- Location and size of the Fire Station #1
- Keep roads and public works in good order
- Strong tax base
- Keep taxes as low as possible
- Be realistic
- Fiscal responsibility
- Balance budget
- Safety
- Sustainable operations
- Good stewardship of resources and land (parks, etc.)
- Create a mix of active neighborhoods
- Healthy community
- Be a green city (put gardens on every corner, food locally grown, and energy less dependent on oil, etc.)
- Positive physical, fiscal and mental health
- Alternative and friendly mass transportation
- Offer more events focusing on Janesville's history to attract tourists

- More events to attract business relocation/building
- Embrace multiculturalism
- Effort to have our "new" vision reflective of our changing demographics
- Don't be secretive
- Cultural recreational activity
- Preserve historic and cultural identity of Janesville
- Increase downtown shopping activities
- Riverfront development
- Business development
- Parking deck being torn down
- Civic engagement
- Culture with activities to reach young adults
- Encourage the art activities
- Encourage recreational activities
- Encourage sport
- Study and give citizens feedback on City projects
- Be culturally responsive to our community as it changes
- Diversity celebrated
- City reflect population
- Economic diversity
- Affordable decent housing for all sectors of population

Participants posted their Post-It Notes on the table in the back of the room and then were instructed to organize like ideas together, as a group. Below are the priority topics identified by the group as well as ideas for how to achieve each priority:

1. Healthy and Vibrant Community

- Transportation infrastructure
- Housing
- Active lifestyle opportunities
- Responsive to aging
- Wellness
- Environmentally sound/health
- Sustainable / "Green"
- "Wasteful" equipment in the City of Janesville
- Parks/ green space
- Community gardens
- Younger generation needs

2. Public Safety

- Safe streets for "walking"
- Maintain! (assuming Janesville is a safe community; the current reality)
- Support/increase economic development and desirability
- Ability to reinforce quickly
- Messaging/communication
- Personal responsibility
- New residents information on clearing house/language

3. Economic Development

- Supporting transportation infrastructure (rail, air, road)
 - Light rail to Madison/Rockford/Chicago (time scheduling is vital)
- Tied to Rock 5.0
- "Shovel-ready"
- Diverse recruiting
- Diverse economic base
- "Skilled" workforce tied to education system
- Diverse services
- Quality of life to offer to new businesses
- Strategic communications/messaging to promote goodness/ with Janesville Area Convention & Visitors Bureau (JACVB)
- Creative incentives

4. Infrastructure

- "Look like we care"
- Aesthetics/inviting

- Sustain system
- Priorities/limited resources
- Leverage "Friends" groups, utilize volunteers
- Use Rock County Education and Criminal Addictions Program (RECAP) participants to complete projects
- Neighborhood ownership of neighborhood parks
- Technology-driven expectations
 - o Wi-Fi throughout City of Janesville
 - Invest in technology infrastructure
- Street maintenance system

5. <u>Downtown/Historic Area</u>

- Feature river! Unites! Asset!
- River recreation white water rafting
- Downtown/river as hub for various opportunities, connect, signage, trails, bike, pedestrian amenities
- Appeal to younger demographics/
 - o Live, work, and play
 - o Cultural engine
- Housing/grocery stores
- Multiple events throughout year
- Swipe cards for JTS
- River events/attractions
- Advertise/promotion who owns? City of Janesville (COJ), Forward Janesville, Inc. (FJI), Janesville Area Convention & Visitors Bureau (JACVB)
- Feature Monterey Park/Stadium

6. Fiscal Responsibility

- Stay within budget
- Don't bankrupt City!
- Efficient/responsible
- Provide great value for taxes paid
- Build strong tax base
- Forward-thinking (buy ahead)
- What is the City of Janesville responsible for?
 - Strategic communications to make people aware of City's financial position in relation to responsibilities, functions, etc.
 - Example = explain cuts in municipal shared revenue
- Infill redevelopment versus greenspace development

Draft Community Vision Feedback

The facilitator asked the group to provide feedback on the draft community vision developed by City organizational leaders. The draft community vision is: "Wisconsin's Park Place: the community of choice for realizing life's opportunities." Below is the feedback generated by the group regarding the draft community vision:

- Include "Wisconsin Park Place"? Do we really do it right?
- "Community of life's opportunities"
- Short phrase—Intriguing
- Don't go overboard on any one thing at the expense of the fundamental necessities
- Not here by choice
- Stopped here and chose to stay
- Was born here and chose to stay

Before residents left the community forum, the facilitator asked participants to identify and write down one key word or short phrase on a Post-It Note that describes Janesville in 25 years. Below are key words or short phrases submitted by participants:

- Truth in government
- Prosperity
- Diverse
- Cooperation for the City's future
- Home
- Comradely
- Success story
- Thriving
- Multicultural and welcoming
- Progressive
- Work together
- Greener

Strategic Planning Community Forum

Edison Middle School, Cafeteria April 2, 2014 7PM

Agenda



- Introduction to Strategic Planning
- Identifying Community Priorities
- Draft Community Vision Statement and Feedback
- Closeout and Next Steps

Meeting Purpose



- To introduce the strategic planning process to residents of Janesville.
- To conduct an exercise identifying community priorities.
- To share the City of Janesville's draft community vision statement and solicit feedback.

What is a Strategic Plan?



- A document to help organizations wishing to align their policy decisions and operations to achieve a common vision.
- A tool to assist the City Council in its efforts to allocate City resources to achieve a common vision.

Strategic Planning Process Timeline



- March 2014: Draft community vision, mission statement, and SWOT analysis completed
- April 2014: Community Forums
 - Edison Middle School (today)
 - Parker High School, small auditorium (April 23)
 - Craig High School, small auditorium (April 30)

Strategic Planning Process Timeline (cont.)



- April May 2014: Develop strategic goals and objectives
- <u>June 2014</u>: Define organizational values
- December 2014 March 2015: Develop performance indicators
- April 2015: Finalize strategic plan document

Components of a Strategic Plan



- Vision statement
- Mission statement
- Organizational values
- Strategic goals
- Objectives

Vision Statement



- What we hope to become or achieve as a community.
- "Road Map for the Future"
- Characteristics that most vision statements have in common:
 - Broad enough to include a diverse variety of local perspectives
 - Inspiring and uplifting to everyone involved

Mission Statement



- The primary purpose we serve as an organization.
- Characteristics that most mission statements have in common:
 - Concise
 - Stated as outputs
 - Present-oriented
 - Able to drive the work

Organizational Values



- What guides our organization's perspectives and actions.
- Fundamental beliefs for how the organization operates.
- Examples:
 - Accountability
 - Adaptable
 - Collaboration
 - Fairness

Strategic Goals (Priorities)



- Broad based strategies needed to achieve the organization's vision and mission.
- Examples:
 - <u>Financial Stewardship</u> To safeguard and enhance our resources through sound financial planning.
 - <u>Downtown</u> To create a unique destination where commerce, culture, and recreation intersect.

Objectives



- Specific, measurable, action-oriented, realistic and time bound strategies that achieve the organization's goals and vision.
- Reviewed and refined at least annually prior to commencement of the annual budget process to reflect actions taken over the previous fiscal year.
- Objectives can and likely will change as implementation proceeds.

Exercises



- Identifying Community Priorities
- Feedback on Draft Community Vision Statement

Group Guidelines



- Honor time limits
- Listen to each other with an open mind
- Seek common ground and action
- Electronics on meeting mode
- Everyone participates
- HAVE FUN!

Brainstorming Guidelines



- Collect as many ideas as possible. Quantity over quality.
- All ideas are welcome no matter how far out they seem.
- No discussion. Talking about the ideas will take place after the brainstorming process is completed.
- Do not criticize or judge. All ideas are equally valid at this point.
- Do "piggyback" or build on others' ideas.

Identifying Community Priorities



- Everyone will be given three Post-It Notes and asked to write down one community priority on each note.
- Participants will post their priorities on the table up front and then organize, as a group, like ideas together.
- Once ideas are grouped into general categories, we will document the most prevalent priorities identified by the group.

Draft Community Vision



Wisconsin's Park Place: the community of choice for realizing life's opportunities.

Draft Community Vision Feedback



- ■Feedback?
- What is your dream for our community?
- ■What would you like to see change?
- What do you see as the community's major strengths and assets?
- ■What do you see as the community's major issues or problems?

Questions or Comments?



If you have any questions or comments regarding the City's strategic planning process, please visit www.ci.janesville.wi.us/strategicplan or contact:

Max Gagin, Management Analyst gaginm@ci.janesville.wi.us
755-3037

Closeout and Next Steps



On the Post-It Note provided, write down the one word that you hope describes Janesville in 25 years.

(Please place the Post-It Note on the table as you leave)